



Central Oceans

Customer Advisory

We would like to offer you our latest update on the outbreak of Novel Coronavirus in the Hubei province and any impact to our operations in Greater China. We are closely monitoring the situation as part of our commitment to ensure the safety of our employees whilst working towards mitigating any possible impact to our customers' operations.

The situation as of today, 27th January 2020 is as follows:

- According to a Central Government notice issued today, all companies have been requested to extend the Lunar New Year holiday and not re-open their premises until Monday 3rd February for Mainland China (it may vary from city to city per notification from local authorities) while remain the same as 29th January for Hong Kong.
- Most China operations including Terminal, Warehousing, Depots, Offices and other facilities except Wuhan continue to operate uninterrupted as per usual. Load/Discharge moves at Wuhan port have been suspended until further notice and we are currently following up on shipment status with respective customers and discussing alternative transport plans.
- There have so far been no reports of our staff becoming infected with Coronavirus. We have undertaken significant preventive and proactive measures prior, during and after Lunar New Year to ensure we best safeguard our employees' health and safety and continue to manage our day-to-day operations with little or no impact to our customers' supply chains.
- We are presently considering to adopt a working from home measurement for office personal, as a preventive measure, while at the same time ensuring business continues as normal as possible.
- We are monitoring the situation daily and we continue to review specific procedures and guidelines across our operations in China.
- For customer specific queries, please kindly approach our teams.

Please rest assured that we will keep you updated of any changes to the current situation. Should you have any concern and/or queries, please feel free to contact you're your usual contacts.

Warmest regards,
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Group CEO

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